

Returns & Refunds Policy

Thank you for supporting original art! Every piece is created with care, and I want you to be happy with your purchase.

Because each artwork is unique and often one-of-a-kind, I do not accept returns or offer refunds for change of mind.

However, if your item arrives damaged or there's an issue with your order, please contact me within **7 days** of delivery. I'll do my best to make it right — whether that means a repair, replacement, or refund (where appropriate).

To report a problem, please email: admin@sandymclean.com.au
Include your order number, a description of the issue, and a clear photo if applicable.

Please note:

- Shipping costs are non-refundable.
- Custom pieces and commissioned work are not eligible for return.

Thanks again for supporting handmade, original artwork!